



Company Update

Wabash will be at the **WCSM Home Show** at the Galleria, **Sunday, February 28 from 11:30am-4:00pm**. Stop by the booth to check out our services!

On December 4, we hosted our second Open House at the Celina office during downtown Celina's Midnight Gladness. Over 120 children visited and had their pictures taken with Santa, while others enjoyed refreshments and prizes.

We recently added Fox Business News to Wabash Mutual Telephone's IPTV lineup, channel 111.

New customers are being connected in Phase 1 of Fort Recovery. The first phase covers the area along 49 north of the village, St. Joe Rd. west of Wabash Rd. and the east end of Park Rd. It also covers the north end of the village.

We are extending fiber in Coldwater. Wabash will soon be able to install customers on 118 north of 219; around the Hardin Street area.

Splicing of the fiber in Node 5 Phase 2 in Celina is underway and we will soon be ready to hook up customers. This consist of the entire northeast area of the city which is north of Wayne St. and east of Buckeye.

Fiber construction has begun south of Wayne St. east of Main St. in Celina and then south to the lake. We are in the process of finishing this area to begin offering services to these residents and businesses.

Remember to proof your directory listing on the last page of your March 1, 2010 bill.
Please call the office with any changes.

Our publisher, Pinnacle Publishing will be in the area in March selling ads to local businesses for the 2010 directory. If your business would like to meet with them let us know or if you have any questions or concerns please feel free to contact us.

Board of Directors

Congratulations to Alan Post and Jerry "Shorty" Dues on their recent re-election to the Board of Directors. They will be serving a term of three years. We extend our thanks to everyone who cast their vote in the election.

A reorganizational meeting of the Board of Directors was held after the annual meeting and the 2010 Board of Directors are:

Chairman: Dick Berkenstock, Vice Chairman: Alan Post
Directors: Roger Knapke, Donald L. Smith and Jerry "Shorty" Dues

Wabash Adds Two Employees



Brett Forwerck



Dave Klosterman

Brett Forwerck joined our staff beginning January as an Installation and Repair Technician. Brett has over 18 years experience in telecommunications. He is a BISC1 certified Technician in phone, data cabling and fiber optics. He also has experience installing phone systems and VoIP (Voice over IP) systems. Brett is very excited to join our staff and hopes to make a valuable contribution to the company.

Brett is a life long resident of Celina. He is married and has 4 children. He enjoys watching football, NASCAR, camping, and being with his family.

Dave Klosterman joined the staff in February after working for Wabash part time as a Outside Plant Technician. Dave has worked in the telecommunications field for 32 years as a contractor operating heavy equipment, locating, troubleshooting, installation and repair.

Dave was born and raised on a farm and his first job was working at his father's grain elevator in Montezuma.

Dave enjoys spending time with his 3 children and 5 grandchildren. In his free time he enjoys riding his Harley with his best friend Harley (his dog who rides along with him).

Dave looks forward to working for Wabash Telephone and working with all the nice employees and customers.



Telephone Assistance Plans

For Wabash Telephone Customers

Having trouble paying for your basic telephone service? You may qualify for telephone assistance programs. Assistance programs provide a discount on your monthly bill and/or provide a reduction in installation/connection fees. Eligibility may be determined based on your income or participation in other assistance programs. Telephone assistance is available from three different sources if you are a qualified residential telephone customer. An explanation of the programs and their benefits are listed below. Please contact a customer service representative for details on how to prove eligibility for the following programs.

Federal Lifeline Plan

Benefits

- Waiver of the Federal Interstate Access Charge
- Reduction of \$1.75 off your monthly bill
- Free toll limitation services (toll blocking)
- Waiver of service deposit if you elect to receive toll blocking
- Optional features are not restricted

Restrictions

- Monthly discount available for only one line per principle place of residence

Link-up

Benefits

- One half of installation charges waived up to \$30.00 (whichever is less)
- Waiver of interest on deferred payment plan of no more than \$200.00

Restrictions

- Only applies to a single telephone line per home
- Only applies at principle place of residence

You may only receive the reduction once unless you change primary residences.



Service Connection Assistance (SCA)

Benefits

- Installation charges waived up to \$60
- Waiver of deposit

Restrictions

- Waiver of installation charges available for only one line per principle place of residence
- Waiver of installation charges only applicable once in 12 months at same address

Qualifications – you must prove one of the listed options

- National School Lunch Program's Free Lunch Program (NSL)
- Medicaid
- Heat Assistance Programs
- Federal Public Housing Assistance or Section 8
- Food Stamps
- Supplemental Security Income (SSI)
- Ohio Energy Credit Program (OECF)
- Social Security Disability Insurance (SSDI)
- General Assistance and/or Disability Assistance
- Ohio Works First
- Your household income must be at or below 135% of the poverty level.

Income Requirements for a household at or below 135% of the Federal Poverty Guidelines

Persons in Family Units	Household Income
1	\$14,621
2	19,670
3	24,719
4	29,768
5	34,817
6	39,866
7	44,915
8	49,964
For each additional person, add	\$5,049